

PROFESSIONAL CERTIFICATION MANAGEMENT FOR SMALL AND LOCAL CERTIFICATION BODIES

Nuremberg, 12th February 2020. Featuring their software tool Ecercert Basic – the web-based standard application of Ecercert® for local and small certification bodies – the consultancy Organic Services is looking forward to meeting BIOFACH visitors from around the globe. Certification bodies can meet the integrity experts at stand 653 in hall 1 and at their supporting event on Friday, 14th February at 11 am in NCC Ost, room Prag: “Professionalising small and local certifiers with Ecercert Basic”.

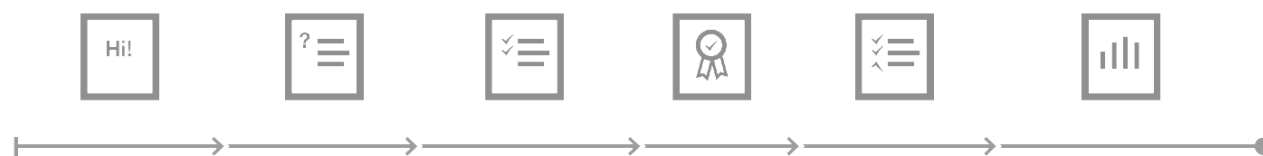
More and more farmers, manufacturers, processors and traders worldwide are converting to organic and other sustainability and traceability-related standards. In view of climate change, the loss of biodiversity and the pollution of our environment by conventional production practices, this development sows hope for our planet and its resources. Unfortunately, the organic brand’s vulnerability grows with its popularity, and certification bodies must be more efficient and professional than ever to successfully supervise this fast organic movement. “This responsible task should not be carried out by big global players only, but also by small and local certifiers who speak the local language, know the local conditions and deserve to earn an honest living with their work”, says Gemma Julià-Camprodon, client manager of Ecercert Basic.

Successful audit and certification management: an administrative challenge

Unbiased and conscientious audit, accreditation, certification and inspection processes involve a tremendous effort in collecting, administering and processing quality-related data. Where globally operating certification bodies have the resources to afford high-end software and specialised staff to deal with these challenges, smaller, local entities often struggle. For those, Ecercert Basic offers an easy-to-use and affordable solution.

Enabling small, local certifiers to play at the same level as large, global entities

Ecercert Basic builds on Ecercert®, the globally leading software for database driven audit management, administration and customer relationship management. It comprises the core functions of Ecercert® and helps small certifiers to comprehensively manage all processes within certification workflows whilst increasing efficiency and thereby saving expenses. Real-time-data for administration, preparation, inspections, audits, certifications and review processes are centralised in the web-based tool which needs web access only and requires no installation package or software. Information can easily be entered, exported, processed and shared. Data security is guaranteed by a professional hosting centre that fully complies with the latest EU data protection act, and user rights, roles and views can be set according to data privacy requirements. Ecercert Basic can be accessed via any internet browser and through the offline-tool “Onsite”; an app development for Android and IOS will be launched in the course of this year.



Requirement analysis, set-up and support

In a first step it is crucial to make sure if Ecert Basic is the right tool for a certifier's specific requirements, which is why a comprehensive analysis is required. If the outcome is positive, Organic Services guarantees a professional system set-up. During the implementation phase, time- and cost-conscious assistance like live trainings via skype, team-viewer, or in person can be organised, and written manuals and video tutorials will be made available. Ecert Basic can be adjusted according to its users' needs and is updated on a regular basis.

About Organic Services

Organic Services is an international consultancy firm based in Germany. Its services enhance sustainability, integrity and business success throughout the organic food industry. Since its foundation in 2004, the company has specialised in providing software-based integrity solutions like Ecert Basic, which enable producers, processors, traders, certifiers and authorities to manage traceability, quality, auditing and certification processes along the supply chain. Following an interdisciplinary approach, the consultancy also offers strategic and organisational business development, market expertise, project development, policy advice and organises conferences. As a competent partner, Organic Services helped to set up the BIOFACH fairs in China, Brazil and India and has been organising the BIOFACH Congress in Nuremberg since 2006.

BIOFACH-Events by Organic Services

Fraud, gaps and loopholes: private and public counteractions and enforcement to complement regulations	13.02.2020 / 1 - 2:45 pm / Room St. Petersburg / NCC Ost
Professionalising group certification with Group Integrity	13.02.2020 / 5 - 5:45 pm / Room Prag / NCC Ost
Professionalising small and local certifiers with Ecert Basic	14.02.2020 / 11 - 11:45 am / Room Prag / NCC Ost
Promoting excellence and fighting fraud with Check Organic	14.02.2020 / 12 - 12:45 pm / Room Prag / NCC Ost

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Our software solutions for the organic sector

